

**QP Code: 121380**

**Reg. No.:.....**

**First Year MHA Degree Supplementary Examinations March 2025**

**Paper I – General Management  
(2013 and 2016 Scheme)**

**Time: 3 Hours**

**Max Marks: 100**

- *Answer all questions to the point neatly and legibly • Do not leave any blank pages between answers • Indicate the question number correctly for the answer in the margin space*
- *Answer all parts of a single question together • Leave sufficient space between answers*

**Essays:**

**(2x20=40)**

1. Discuss the evolution of management science till its current state. Outline the contributions of Henry Fayol to management.
2. Define the term 'Training' as a Human Resource function. Why is ongoing training important to employees in an organization. Explain.

**Short Essays:**

**(2x10=20)**

3. What is Strategic planning. Explain with an example.
4. Define the term Matrix organization. How is a matrix organization different from routine organograms.

**Short Notes:**

**(8x5=40)**

5. Centralization Vs Decentralization.
6. Job specification.
7. Functions of Human resource department.
8. Productivity in context to organizations.
9. Types of wages and salary components.
10. Occupation safety.
11. Standard Operating Procedure (SoP).
12. Herzberg's two-factor theory on motivation.

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